

Modalis Infrastructure Partners Inc. Privacy Policy

Modalis Infrastructure Partners Inc. is a group of companies and operating units, including, Modalis Quality Management Inc., Modalis Vertiports Inc., AirportIR, AirportCX, AirportTS, AirportSA, AirportQM, and Vertiports by Modalis (hereafter collectively called “Modalis Group”).

Purpose & Context

Modalis Group recognises its corporate responsibilities with regards to an individual’s privacy and is committed to ensure that any of the private information that is collected or managed as part of our business is handled in full compliance of regulatory requirements.

The Modalis group of companies are incorporated in British Columbia, Canada, and as such are regulated with regards to privacy under the Personal Information Protection and Electronic Documents Act (PIPEDA). As such, Modalis Group is fully committed to follow each and every of the principles set-out by PIPEDA.

In addition, Modalis Group recognizes its obligations under both UK and EU GDPR regulations.

This privacy policy will explain how Modalis Group uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?

- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

What data do we collect?

Modalis collects the following data:

- Personal identification information (Name, email address, phone number, work history, employer contact information, educational background, nationality, and languages spoken) when you register and submit that information on the Airport TS Portal (<https://talent.modalis.ca>) or by providing us with your Curriculum Vitae.
- Personal identification information (Name, email address, phone number, etc.), billing information, and payment information of the AirportIR website (<https://airportIR.com>)
- Personal identification information (Name, email address, phone number, etc.) when you email us requesting information.

How do we collect your data?

You directly provide Modalis Group with most of the data we collect. We collect data and process data when you:

- Register online (AirportTS Portal and/or AirportIR) or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- Voluntarily provide additional information in response to our queries

Modalis Group may also receive your data indirectly from the following sources:

- LinkedIn profiles when you register on the AirportTS portal using your LinkedIn account for verification.

How will we use your data?

Modalis Group collects your data so that we can:

- Process your order and manage your account.
 - When Modalis Group processes your order, it may send your data to a third-party payment service, and also use the resulting information from credit reference agencies to prevent fraudulent purchases.
- Email you with special offers on other products and services we think you might like.
- To fulfill the function of AirportTS, namely, to find suitable employment positions for registrants

If you have specifically agreed through registration on the AirportTS portal, Modalis Group will share your data with our clients so that they may consider you for any suitable employment positions.

How do we store your data?

Modalis Group securely stores your data on a web-based server. Access to your data is not available without strong password authentication and only to those individuals within Modalis Group who require the information to fulfill their duties.

Modalis Group may collect, use, and retain data in support of client organizations in countries or regions outside of Canada, and subject to different personal data privacy requirements. Modalis Group is committed to ensuring that local data privacy regulations and requirements are fully met within the scope of the specific engagement under which they apply. As a minimum, Modalis Group will always meet the requirements of Canadian PIPEDA, UK GDPR and EU GDPR regulations.

Our Company will keep your data until its purpose is expired, or for such period as may be allowed by law.

Marketing

Modalis Group would like to send you information about products and services of ours that we think you might like, specifically AirportIR services and products. If you agreed to receive marketing, you may opt out later.

You have the right at any time to stop Modalis Group from contacting you for marketing purposes or giving your data to other operating units within Modalis Group.

If you no longer wish to be contacted for marketing purposes, please email us at:

DPO@modalis.ca

What are your data protection rights?

Our Company wants to ensure you are fully aware of all your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Modalis Group for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Modalis Group correct any information you believe is inaccurate. You also have the right to request Modalis Group to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Modalis Group erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Modalis Group restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Modalis Group processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Modalis Group transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you.

Accountability

Pursuant to Canadian law, Modalis Group has appointed a Data Protection Officer who is the accountable executive for the successful implementation of this policy.

Data Protection Officer

Pursuant to UK and EU GDPR Regulations, Modalis Group has appointed a Data Protection Officer and EU-based Representative.

If you would like to exercise any of these rights, or require further information regarding Modalis Privacy Policy, please contact us at

Our email: DPO@modalis.ca

Call us at: 1-778-939-8891

Or write to us: Outside the EU

Modalis Infrastructure Partners Inc.

5360 Airport Road South
Richmond, BC
Canada V7B 1B4

Within the EU (authorized representative):

Data Protection Officer
Modalis Infrastructure Partners Inc.
9 Le Carrefour
Montsenelle 50250
France

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Modalis Group uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website
- to allow processing of orders for products or services through a third-party payment provider

What types of cookies do we use?

There are several types of cookies, however, our website uses:

- **Functionality** – Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and your location. A mix of first-party and third-party cookies are used.
- **Advertising** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The various Modalis Group websites may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

The Modalis Group Privacy Policy, as well as supporting processes and documentation, is reviewed on a yearly basis, and updated as necessary.

Modalis Group places any updates on this web page. This privacy policy was last updated on May 1, 2023.

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Modalis Group has not addressed your concern in a satisfactory manner, you may contact the appropriate authority:

In Canada: [Office of the Privacy Commissioner of Canada \(Click here\)](#)

In the U.K.: [Information Commissioner's Office \(Click here\)](#)

In the E.U.: [European Data Protection Supervisor \(Click here\)](#)